



Mangrove White Glove Delivery

Effective 01/01/2026

Free Shipping & Standard Installation

Free shipping and installation includes standard delivery and placement of the product at the customer's desired location, provided the location is safely and reasonably accessible by a standard delivery crew using standard moving equipment.

Customer is responsible for providing accurate information regarding site access and ensuring the product will fit through all entrances, gates, doorways, hallways, elevators, stairways and other access points.

Free installation does not include special or extraordinary delivery requirements, including but not limited to cranes, hoists, lifts, scaffolding, rooftop placement without suitable elevator access, excessive stairs, long-distance carries, restricted or inaccessible roadways, special parking or loading requirements, additional labor, union labor, permits, building-required services, removal of doors or railings, modification of the property, moving existing furniture or site preparation.

Any special access requirements must be disclosed to Mangrove prior to shipment. Additional charges may apply when special equipment, additional personnel or services beyond standard delivery and placement are required.

Mangrove and its delivery providers reserve the right to determine whether a delivery can be completed safely. If the requested installation location cannot be safely or reasonably accessed, the product may be placed at the nearest safe and accessible location. Additional charges may apply for rescheduling, redelivery or special handling resulting from undisclosed or inadequate site access.

Free shipping and installation applies only to eligible orders and delivery locations and is subject to carrier availability and Mangrove approval.